ABSTRACT

DRUG MANAGEMENT AT THE LA MAPPAPENING REGIONAL PUBLIC HOSPITAL IN BONE REGENCY

Author : A. Selvi Kartini Wonsu
Supervisors: Lukman Samboteng
Muttaqin

This research is motivated by the demand for an integrated, efficient, and effective pharmaceutical management system to ensure drug availability at the La Mappapenning Regional Public Hospital in Bone Regency. The issues include substandard storage warehouse conditions, the absence of an early-warning system for minimum stock levels or expiration dates, delays in internal drug distribution from the inpatient pharmacy to treatment rooms via the Pneumatic Tube System (PTS) which occasionally malfunctions, suboptimal utilization of the hospital information system (SIM-RS)*, and insufficient budget from the Regional Public Service Agency* (BLUD) *for drug procurement.*

This study employs a descriptive qualitative method, with data collection techniques including interviews, observations, and document analysis. Informants consist of the hospital director, pharmacy staff, physicians, procurement officials, Technical Activity Implementation Officers (PPTK)*, head of the pharmacy section, and the staff of hospital's finance department. Data were analyzed using an interactive model, encompassing data collection, data condensation, data presentation, and verification/conclusion.*

The result of this study revealed that there are three elements of the drug management system (selection, receipt, and withdrawal) that were considered effective and met their criteria, whereas six elements (planning, procurement, storage, distribution, control, and administration) were deemed moderately effective and met their criteria. It was found that planning faced constraints, not only because it was not based on real-time usage data but also due to the limited the BLUD *budget; there were delays in developing the hospital information system* (SIM-RS) *with built-in instruments for early-warning of minimum stock or expiration dates; and the conditions of the drug storage warehouse did not yet meet standards. The researchers recommended the need for: drug planning and procurement based on the* BLUD *budgeting, improvement of storage warehouse quality to meet standards, enhancement of human resources capacity, better control and recording of drug management, and improvement of drug management quality via* SIM-RS *at La Mappapening Regional Public Hospital.*

Keywords: *Management System, Efficiency, Compliance, Drugs.*

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