ABSTRACT

TECHNICAL COMPETENCE OF FUNCTIONAL OFFICIALS OF GOODS/SERVICES PROCUREMENT AT THE REGIONAL SECRETARIAT OF* MAKASSAR *CITY

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This study aims to analyze the technical competence of functional officials of the goods/services procurement at the Regional Secretariat of Makassar *City. Technical competence plays an important role in procurement effectiveness and budget accountability, as well as reflecting a commitment to professionalism and good governance. However, some functional officials still face challenges in implementing technical capabilities according to* LKPP *standards.*

*This study applied a mixed qualitative descriptive method, which was supported by quantitative data. The data were obtained through the distribution of questionnaires to 34 respondents who are members of the Task Force (*Pokja*) of the Goods/Services Procurement Work Unit (*UKPBJ*), as well as through in-depth interviews, observations, and documentation. The analysis was focused on the implementation of competency policies that included training, tiered certification, digital-based learning (e-learning), and knowledge sharing forums as a means of increasing the capacity of the apparatus.*

The results of the study show that the implementation of functional technical competencies at UKPBJ of the Regional Secretariat of Makassar *City has been running quite effectively, with an average effectiveness rate of 76 percent, including the good category. A positive impact can be seen in improving the technical capabilities and professionalism of functional officials in carrying out procurement tasks. However, there are still obstacles that need attention, such as limited training budgets, the lack of optimal use of learning technology, and uneven individual motivation. This condition indicates the need for a more systematic and sustainable competency development strategy so that the quality of procurement of goods and services within local governments can continue to improve.*

Keywords: Goods and Services Procurement, Technical Competence, Functional Officials, Human Resources Development, UKPBJ

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