ABSTRACT

THE IMPLEMENTATION OF PUBLIC HEALTH SERVICE POLICY AT THE REGIONAL HEALTH SERVICE LABORATORY UNIT OF SOUTH SULAWESI PROVINCE BASED ON THE REGULATION OF THE MINISTER OF HEALTH* (PERMENKES) *NUMBER 4 OF 2019

Author : Adriani
Supervisors : Muh. Syarif Ahmad
Andi Rasdiyanti

This study aims to analyze the implementation of public health service policy at the Regional Health Service Laboratory Unit (Labyankesda) *of South Sulawesi Province based on the Regulation of the Minister of Health* (PERMENKES) *Number 4 of 2019 concerning Technical Standards for Fulfilling the Quality of Basic Services in the Minimum Service Standards* (Standar Pelayanan Minimal or SPM) *in the Health Sector. The analysis applies George C. Edward III's policy implementation theory, which focuses on four key factors: communication, resources, disposition, and bureaucratic structure.*

The research method employed is a qualitative descriptive approach with a policy study focus. Data were collected through in-depth interviews, observations, and reviews of policy documents and health SPM indicator achievement reports.

The results of the study indicate that the implementation of the policy has been carried out fairly well, although it has not yet reached optimal levels. Communication and implementer disposition are the dominant factors driving success, while resources and bureaucratic structure remain obstacles. Limitations in human resources, laboratory facilities, and ineffective cross-sectoral coordination have affected the low achievement levels of several health SPM indicators—TB (62%), HIV (78%), and Malaria (92%). The study recommends strengthening human resource capacity, integrating the laboratory information system, reforming service bureaucracy, and establishing a regional laboratory network coordination forum. Optimizing the role of the Regional Health Service Laboratory Unit or UPT Labyankesda *of South Sulawesi Province is expected to enhance the achievement of SPM targets and improve the quality of public health services in the province.*

Keywords: Policy Implementation, Health Minimum Service Standards, Edward III, Health Laboratory, Public Service.

Translated by:

The AgencyES
Language Institute
File No.: 740-S2-225061