ABSTRACT

READINESS OF POLICY IMPLEMENTATION OF THE NATIONAL HEALTH INSURANCE STANDARD INPATIENT CLASS (*KRIS JKN*) AT* LABUANG BAJI *REGIONAL GENERAL HOSPITAL

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*The National Health Insurance Standard Inpatient Class (*KRIS JKN*) policy is regulated under Presidential Regulation Number 59 of 2024, which amends Presidential Regulation Number 82 of 2018 concerning Health Insurance.* KRIS JKN *is a standardization policy for the inpatient service of* JKN *members that replaces the class 1, 2, and 3 systems with a single uniform service standard.*

This study employed a qualitative research method with a descriptive approach. Data analysis was conducted systematically using the interactive analysis model by Miles and Huberman, which included data reduction, data presentation, and conclusion drawing and verification. The data were obtained from observations, interviews, and documentation studies, which were classified and coded based on the policy implementation variables proposed by George C. Edwards III (1980), such as communication, resources, implementer disposition, and bureaucratic structure.

The thesis indicates that the fulfillment of the KRIS JKN *policy implementation at Labuang Baji Regional General Hospital (*RSUD Labuang Baji*) has not yet been fully achieved. This is proven by the analysis showing unclear technical guidelines when the policy began to be disseminated; instructions regarding the implementation of* KRIS JKN *were mandated to begin upon the issuance of Presidential Regulation Number 59 of 2024, yet technical guidelines regarding the fulfillment of the 12* KRIS *criteria lacked technical clarity. In terms of the resource variable, it remains the greatest and most crucial challenge for* RSUD Labuang Baji *in meeting the 12* KRIS *room facility criteria established by the government. Regarding physical and financial resources, the hospital must undergo renovations to overhaul treatment rooms to comply with the standardization requirements. Budgetary limitations require the hospital to fulfill these supporting facilities in a phased manner. Nursing and medical human resources (HR) are assessed to be sufficiently prepared. Regarding the disposition or attitude of implementers variable, the findings show a positive and cooperative response from both the management and medical personnel at* RSUD Labuang Baji. *In the bureaucratic structure variable, the implementation of* KRIS JKN *at* RSUD Labuang Baji *is supported by clear task delegation and adaptive Standard Operating Procedures (SOPs).*

*Keywords: Standard Inpatient Class (KRIS), National Health Insurance (*JKN*),* Labuang Baji *Regional General Hospital.*

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