ABSTRACT

***ANALYSIS OF CIVIL SERVANT PERFORMANCE THROUGH* THE SIPEKERJA *APPLICATION AT* MONRO-MONRO *SUB-DISTRICT OF* BINAMU *DISTRICT IN* JENEPONTO REGENCY**

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This research is conducted based on the emerging problems in the Sipekerja *application at* Monro-Monro *Sub-District. The problems include the application not working maximum in supporting the civil servant performance, lack of adequate facilities in supporting the civil servant to serve the people, and technical problems that generally happen when inputting daily reports of employee performance (*Laporan Kinerja Harian Pegawai *or* LKHP*) such as lateness in inputting the* LKHP *to* Sipekerja *application and monthly attendance recapitulation which collected manually. These problems occur due to the inadequate office facilities and the distance of the Personnel and Human Resource Development Office of* Jeneponto *Regency which is quite far to report the problem in the* Sipekerja *application. The main objective of this research is to find out the performance of civil servants in the* Sipekerja *application at* Monro-Monro *Sub-District.*

This research applied a qualitative descriptive research method that collected the data through interviews by applying interview guidelines, observation method by applying observation guidelines, and document review.

The research result shows that the performance of civil servants in the Monro-Monro *Sub-District has not been performed at the maximum due to the problems encountered by the civil servants in applying the* Sipekerja *application. The civil servant performance is measured based on the indicators namely quality, quantity, time punctuality, effectiveness, and employee independence.*

Keywords: Performance; Sipekerja*; Civil Servant*

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