# ABSTRACT

## ANALYSIS OF ACCREDITATION PREPARATION FOR MASAMBA PUBLIC HEALTH CENTER MASAMBA DISTRICT OF NORTH LUWU REGENCY

Author : Suhriyati
Supervisors : Amir Imbaruddin
Muttaqin

Puskesmas serves as a health provider in Indonesia. The community expects the puskesmas to provide excellent service, so the puskesmas must be able to maintain and increase quality. Accreditation is done to improve the quality of services offered. The researchers' goal in conducting this research is to examine the Masamba Public Health Center's preparation for implementing Puskesmas Accreditation. When there is accreditation, the collected documents are incomplete, even though the entire documents have been prepared, but they are always regarded incomplete since they do not fulfill them. Accreditation is accomplished through the survey stage and accreditation determination; in the meantime, the Puskesmas is responsible for preparing external and internal papers in preparation for accreditation.

A qualitative descriptive method was adopted in the investigation. The data gained came from primary and secondary sources gathered when the researcher was conducting study at the Masamba Public Health Center. To collect the necessary data and information, the researcher conducted interviews with various respondents linked to the research being undertaken in preparation. The Miles and Huberman hypothesis was utilized to process the data. And presented in accordance with the data and field conditions that occur

According to the findings of this study, when preparing for accreditation, each field was completed in accordance with the file preparation criteria. When the Accreditation Team arrived, however, there were still incomplete files. According to the needs of the Accreditation team, the Masamba Public Health Center can carry out full preparations in preparing internal and external papers. Health services are provided to the community in accordance with accreditation guideline directions, which are followed consistently and continuously, so that they can later improve the quality of health services provided to the community and the community can feel satisfied with the services provided.



**Keywords**: Accreditation, Public Health Center



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