

ABSTRACT

MANAGEMENT OF AN ELECTRONIC-BASED GOVERNMENT SYSTEM AT THE COMMUNICATION, INFORMATICS, STATISTICS, AND CODING OFFICE OF CENTRAL MAMUJU REGENCY

Author : Nurul Amalia Tantu
Supervisors : Frida Chairunisa
Deasy Mauliana

The implementation of an Electronic-Based Government System in the Mamuju Tengah Regency Government Scope is not effective at this time. Central Mamuju Regency consists of 5 districts, one of which is Tobadak District, Salundeang Village, where there is still a lack of tower construction to provide networks in the sub-district. This study aims to identify problems related to the Electronic-Based Government System (SPBE) index at the Communication, Informatics, Statistics, and Coding Office of Central Mamuju Regency.

This research uses a qualitative descriptive method. The data collection techniques used were interviews, observation, and documentation review. Data analysis techniques were used starting from the data collection stage, data reduction, data display, and data verification, to the conclusion drawing stage.

The results showed that the management of Electronic-Based Government Systems in Central Mamuju Regency has not been effective, and in terms of integration, it has not been running. Several applications have been integrated, but the indicators of human resources and finances are still not optimal. In the aspect of sustainability, there is a plan map with the creation of an SPBE architecture and plan map. In the aspect of efficiency with a minimal budget, currently, efficiency has been seen because with minimal facilities and budgets, the local government, in this case the Office of Communication and Information, can still fulfill SPBE indicators such as implementing 3 C, namely Communication, Consultation and Coordination using free facilities via chat and WhatsApp telephone, in the aspect of accountability has been running quite effectively, in the aspect of interoperability has been effective, and in the aspect of security has been running quite effectively.

Keywords: Effectiveness, Management, Governance, Electronic.



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