ABSTRACT

BUREAUCRATES BEHAVIOR IN PUBLIC SERVICES AT INVESTMENT AND ONE-STOP INTEGRATED SERVICES OFFICEGOWA REGENCY

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The primary issue in this study is how bureaucrats act in the Investment and Gowa Regency Investment and One-Stop Integrated Services Office when providing public services. The objectkve of this study was to understand more about how bureaucrats behave at the Gowa Regency Investment and One-Stop Integrated Services Office when providing public services.

This study applied a qualitative descriptive approach, while the data source of this research comes from primary data and secondary data. Furthermore, observation, interviews, and documentation are employed as data collection techniques. he data obtained both primary and secondary, then the technique of processing and analyzing data is carried out through three stages, namely: explaining, describing, and describing.

The outcomes of this study demonstrated that the behavior of bureaucrats inpublic services at the Gowa Regency Investment and One-Stop Integrated Services Office was quite good because, generally speaking, the leaders had taken various actions that were in accordance with the needs of their employees and had operatedwell, including being able to respond promptly to people who came directly and responsive in checking licensing documents and always coordinating with related agencies for technical recommendations.

Keywords*: Bahaviour, Bureaucrats, Public Service*

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