ABSTRACT

ACCELERATION OF PRIMARY HEALTHCARE INTEGRATION AT THE HEALTH OFFICE OF SOUTH SULAWESI PROVINCE

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The Health Office of South Sulawesi Province faces various challenges in accelerating the implementation of primary healthcare integration, including limitations in information technology infrastructure and unintegrated health information systems. This study aims to describe the acceleration of primary healthcare integration implemented by the Health Office of South Sulawesi Province to support the transformation of the health system, using four research variables: Health Policy, Cross-sectoral and Inter-program Coordination, Human Resource Capacity Building, and Monitoring and Evaluation.

This study applied a descriptive research method with a qualitative approach. Data collection techniques included interviews, observation, and document review. Data analysis techniques included data collection, data condensation, data display, and conclusion drawing or verification.

The results of the study show that the acceleration of primary healthcare integration implemented by the Health Office of South Sulawesi Province involves active support for health policies, as the Provincial Government of South Sulawesi actively encourages the formulation of regional legal instruments through a Draft Governor Regulation as a macro legal umbrella. Cross-sectoral and cross-program collaboration is achieved by fostering joint commitment to support integration implementation through regular coordination forums, formulation of joint action plans, clear role sharing, and institutional synergy by establishing cooperation with regional apparatus organizations. Human resource readiness is maintained through continuous training and mentoring, reducing capacity gaps across regions via equitable distribution of healthcare workers and the utilization of health technology. Furthermore, the monitoring and evaluation system is strengthened through the achievement of Minimum Service Standard (Standar Pelayanan Minimal or SPM) indicators and health data through the monitoring and utilization of the SATUSEHAT digital health dashboard.

Keywords: Health Policy, Cross-sectoral and Inter-program Coordination, Human Resource Capacity Building, Monitoring and Evaluation of Primary Healthcare Integration.

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